Initiate a formal written complaint

Speaker and General Manager or designate

Dismiss the
Complaint

Investigate the
Complaint

Refer the
Complaint to SLC

A complaint can be dismissed as frivolous or vexatious, or if there is not sufficient evidence to warrant a review of the complaint by SLC.

The Speaker can investigate a complaint to establish the nature of the complaint, seek additional evidence, assess the evidence and determine relevant Union Policy.

If the Speaker thinks there is sufficient evidence to suggest that Union Policy has been violated, the complaint can be referred to SLC. For the purpose of hearing the complaint, the President will call a Special SLC meeting.

Complainants and respondents can apply for an appeal by the Review Board within ten days of an SLC decision.

A complaint can be brought directly to SLC if the complainant brings forward a petition signed by 10% of U of C undergraduate students.

If the Speaker has a conflict of interest, the investigation of a complaint will be dealt with by the SU President. Complainants will receive an initial response within two business days.

After hearing the complaint, SLC can choose to impose discipline or to dismiss the complaint.

University of Calgary Students’ Union

Discipline and Complaint Process Summary

For more detail please see Union Bylaw sections 149—160 and the SLC Complaint Procedure.